



**COLDFUSION
DEVSHOP**

exclusive coldfusion company

CRS

(Ceridian Recruitment System)

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Client Overview

Client Name: Ceridian

Description: Ceridian is a leader in human capital management with more than 100,000 clients in over 50 countries. Ceridian delivers wide range of solutions including human resources, payroll, workforce management, talent management, tax compliance, benefits, employee assistance and wellness programs.

Ceredian Recruitment Solutions, a ceredian product, has over 100 clients, each client using a version of this solution configured and customized to suite his own needs.

Website: <http://www.ceridian.com>

Project Business Goals

To provide seamless development of customization requests and support to each client of Ceredian Recruitment Solutions (CRS), in a manner that their business continuity remains intact.

Technical Overview / Work Scope

Project Technologies:

- ColdFusion 10
- JQuery, JavaScript
- MySQL 5.5
- Version Control – Team Foundation Server (TFS).
- Project Management Tool – We used Ceredian's the helpdesk ticketing system for tracking requirements and all planning purposes. The clients would log in a ticket, which would be routed to us via a workflow defined by Ceredian.

Work Scope

1. Client based customizations.
2. Building custom reports.
3. Developing scheduled tasks (using coldfusion server provided scheduler).
4. Configuring applications for new client.

Key Challenges

Some key challenges we faced during our contract:

1. System appreciation was key challenge. CRS is huge and highly complex system. We spent adequate time learning system, studying past tickets and analysing the impacts made on those tickets.
2. Some part of code was shared among all clients. We had to be careful if the customization requested requires this part of code to be changed. If so, we would escalate the matter with CRS code development team.

Summary

As per the plan, we supported the CRS for 3 months working with their in-house support team. Ceredian preferred an in-house team. Therefore the project ended after 3 months.

Our contribution and commitment was appreciated by all people we interacted with at various levels.